
12. Communication Protocols

12.1. Information in this information bulletin & NBE website <https://nbe.edu.in> and www.natboard.edu.in will guide you through the entire process of application submission and help answer most of your queries.

12.2. In case you are still facing issues, then you can contact NBE through any of the following modes:

- **NBE Candidate Care helpline (Preferred mode):**

Helpline Number	022 - 61087595
Email	helpdesknbeexam@natboard.edu.in
Official Website	https://nbe.edu.in

- **By Post:**

Executive Director
National Board of Examinations,
Medical Enclave,
Ansari Nagar,
New Delhi -110029

12.3. The preferred mode for handling the DNB-PDCET 2021 related queries shall be by email. The emails may be sent to **dedicated DNB-PDCET help desk** at helpdesknbeexam@natboard.edu.in

12.4. Emails related to DNB-PDCET 2021 sent at any other email ID of NBE may be missed.

12.5. Queries shall only be processed if same are sent through email ID of candidate registered with NBE.

12.6. Following Information must be provided in emails addressed to NBE regarding DNB-PDCET 2021:

- *Name of Candidate*
- *Email ID*
- *Mobile Number*
- *Correspondence Address*
- *Application ID/Roll Number for DNB-PDCET 2021*
- *Session/Year of Examination*

❖ Emails sent without aforesaid information may not be entertained.

12.7. Do not send the same query multiple times, as it will delay the response process.

12.8. Queries shall not be entertained from persons claiming themselves to be representative, associates or officiates of the candidate.