
11. Communication Protocols

11.1. Information in this information bulletin & NBE website <https://nbe.edu.in> and www.natboard.edu.in will guide you through the entire process of application submission and help answer most of your queries.

11.2. In case you are still facing issues, then you can contact NBE through any of the following modes:

- **NBE Candidate Care helpline (Preferred mode):**

| | |
|-------------------------|--|
| Helpline Number | 022 - 61087595 |
| Email | helpdesknbeexam@natboard.edu.in |
| Official Website | https://nbe.edu.in |

- **By Post:**

Executive Director
National Board of Examinations,
Medical Enclave,
Ansari Nagar,
New Delhi -110029

11.3. The preferred mode for handling the FMGE Examinations related queries shall be by email. The emails may be sent to **dedicated FMGE help desk** at helpdesknbeexam@natboard.edu.in

11.4. Emails related to FMGE sent at any other email ID of NBE may be missed.

11.5. Queries shall only be processed if same are sent through email ID of candidate registered with NBE.

11.6. Following Information must be provided in emails addressed to dedicated FMGE June 2021 session helpdesk regarding FMG Examinations:

- *Name of the Candidate*
- *Email ID*
- *Mobile Number*
- *Correspondence Address*
- *Application ID/Roll Number for FMG Examination*
- *Session of Examination*

❖ **Emails sent without aforesaid information may not be entertained.**

11.7. Do not send the same email multiple times, as it will delay the response process.

11.8. Queries shall not be entertained from persons claiming themselves to be representative, associates or officiates of the candidate.