
12. Communication Protocols

12.1. Information in this information bulletin & NBE website www.nbe.edu.in and www.natboard.edu.in will guide you through the entire process of application submission and help answer most of your queries.

12.2. In case you are still facing issues, then you can contact NBE through any of the following modes:

- **NBE Candidate Care helpline (Preferred mode):**

Helpline Number	022 - 61087595
Email	helpdesknbeexam@gmail.com
Official Website	www.nbe.edu.in

- **By Post:**

Executive Director
National Board of Examinations,
Medical Enclave,
Ansari Nagar,
New Delhi -110029

12.3. The preferred mode for handling the NEET-MDS 2021 related queries shall be by email. The emails may be sent to **dedicated NEET-MDS help desk** at helpdesknbeexam@gmail.com

12.4. Emails related to NEET-MDS 2021 sent at any other email ID of NBE may be missed.

12.5. Queries shall only be processed if same are sent through email ID of candidate registered with NBE.

12.6. Following Information must be provided in emails addressed to NBE regarding NEET-MDS 2021:

- *Name of Candidate*
- *Email ID*
- *Mobile Number*
- *Correspondence Address*
- *Application ID/Roll Number for NEET-MDS 2021*
- *Session of Examination*

❖ **Emails sent without aforesaid information may not be entertained.**

12.7. Do not send the same email multiple times, as it will delay the response process.

12.8. Queries shall not be entertained from persons claiming themselves to be representative, associates or officiates of the candidate.